

## Hall Family Dentistry

We believe that you deserve the best care with a gentle touch. Our goal is to help each individual with their immediate needs and future dental goals. We know that your time is valuable and will always strive to stay on schedule, however emergencies do occur which are out of our control. If you need to reschedule an appointment, we MUST have a minimum of 24 hours notice or a \$50 "Broken appointment" fee will be charged to you.

### Regarding Insurance Benefits:

We will do a courtesy benefits check when you come into the office. We will file your insurance claims as a courtesy for you and will accept "assignment of benefits" on your behalf. Regardless of what we may calculate your insurance company to pay, it is only an estimate. The financial obligation for dental treatment is between you and this office, and is not between this office and your insurance company.

We will do all we can to get the maximum benefits reimbursement for you. Please be aware that some of the services provided may not be covered or may be considered above the "usual and customary." You are responsible for payment of your account, regardless of any insurance company's arbitrary determination of "usual and customary" fees.

### Payment options

We do require payment in full for your deductible and estimated out of pocket expenses at the time services are rendered. We will always let you know what that estimated amount will be before services are performed. We accept cash, check, Visa, Master Card, Discover, American Express. If a payment plan is needed please let us know how we can help you.

All accounts that become 90 days overdue will be subject to a service charge and possible third party involvement (collections agency).

Seth A Hall, D.D.S. and Staff

I have read and understand the above.

Print Name \_\_\_\_\_ Date \_\_\_\_\_

Parent/Guardian signature \_\_\_\_\_ Date \_\_\_\_\_

### *Cancellation Policy*

*We require that you give our office 48 hours notice in the event that you need to reschedule your appointment. This allows for other patients to be scheduled for that appointment. If you miss an appointment without contacting our office within the required time, this is considered a missed appointment. You may be charged a fee \$50.*